

## Cancellation Policy

If a trek is called off at the last moment due to a natural calamity/unforeseen circumstances (like rains, earthquake, landslides, strike, bandh etc),

Trekveda will issue a trek voucher for the full amount. The voucher can be redeemed for the same trek or another trek in the next one year.

Cancellation requests of the trek are not taken over the phone so, please e-mail us at [info@trekveda.com](mailto:info@trekveda.com) for any cancellations.

In the event of cancellation of trek/adventure activity services due to any avoidable / unavoidable reasons we must be notified of the same in writing. Cancellation charges will be effective from the date we receive advice in writing, and cancellation charges would be as follows:

- Prior cancellation 40 days from the start of the trek is 90% refundable.
- Cancellation between 40 to 20 days from the start of the trek is 45% refundable.
- Cancellation between 20 to 10 days from the start of the trek is 10% refundable.
- Cancellation within 10 days from the start of the trek is non-refundable.

Please note: In case of refund, there will be a deduction of 4% (bank charges) from the total fee you have paid. Also, if you have opted for a trek insurance, the amount will not be refunded.

Note:-

1. Change of trek batch is dependent on the availability of seats in the batch.
2. In case of transferring a trek to a friend, he/she should satisfy all the mandatory requirements put forward by Trekveda.
3. Trekveda holds the right to change/cancel the policies, without prior notice.