Cancelling a trek is like a real pain when you have been dreaming of it since a long time. But, to resolve it and to lessen your disappointment. We have a user-friendly cancellation policy for you.

So have a look.

**Trekveda Cancellation w.e.f 1st Jan 2021 (applicable for all bookings made after 1st Jan 2021)**

1. If you are cancelling your trek prior 30 to 15 days from your trek date, then a 100% REFUND as per our refundable policy.
2. If you are cancelling your trek prior 14 to 7 days from your trek date, then 70% REFUND will be provided as per our refundable policy.
3. If you are cancelling your trek within 7 days from your trek date, NO REFUND will be done.

**Trek Cancelling Exceptions**

We never cancel any treks at Trekveda but In case trek is cancelled from our end due to unforeseen circumstances or kind [Natural Calamities, Political Unrest, and Sudden Global Health Concern, Riots, Government instructions] etc. in this case Trekveda will issue you a voucher of respective amount having 1 year validity from Voucher date, which can be used in any trek of your interest operated by Trekveda.

**Trekveda Refund Policy**

In case of refund, we will be happy to keep our promise, however the refund amount is subject to deduction of GST and Bank charges on the total amount you have paid to the company. Kindly note it may take 15-30 days to process with refund, the refund will be in two parts 50% of the refundable amount will be paid within 15 working days and remaining amount will be paid in next 15 days. (Note: in any case the refundable amount cannot be paid at one time). Also, if you have opted for trek insurance, the amount will not be refunded.

**Former Cancellation Policy Note**-

This Policy is only applicable for those who have booked their trek prior 1st June 2020 with us.

1. Prior cancellation 40 days from the start of the trek is 90% refundable.
2. Cancellation between 40 to 20 days from the beginning of the trek is 45% refundable.
3. Cancellation between 20 to 10 days from the start of the trek is 10% refundable.
4. Cancellation within 10 days from the start of the trek is non-refundable.

**How to cancel your trek?**

We don’t want you to get into any situation where you need to cancel your trek, but sometimes things don’t work the way we want. So no worries we have a most comfortable way for you.
1. Drop an email on cancel@trekveda.com
2. Inform your trek coordinator about your cancellation and a reason for the same. Then they will help you with the future process.

What is a Trek Voucher?

Trek voucher is your credit amount at Trekveda that you can redeem by trekking in future with us within 1 year. Note- The voucher is non-refundable, non-transferable, and non-extendable.

How to use Trek Voucher?

You can get in touch with our sales executive on given numbers 9821325153/54/56. They will help you in the redemption of your voucher.